

Bath fittings that cover it all, budgets big or small.

BATHSENSE

The Asian Paints Legacy Prevails

Asian Paints, renowned for its excellence in home décor since 1942, is proud to welcome you to its very own Bath Division.

Home to expert bath brands like Bathsense, Canvas and Ess Ess, the Asian Paints Bath Division is built on extraordinary product design and powered by flawless functionality and durability. Come, explore Asian Paints' spectacular array of complete bathroom solutions!





The Stars of the Asian Paints Bath Division



BATHSENSE indulge

Establish your stature and elevate your standard of living with premium range of bath products, designed with modern aesthetics and high functionality, to give you a bathroom experience that is a class apart.



BATHSENSE canvas

The Canvas range by Bathsense offers a luxuriously colour-coordinated selection of bath products that upgrade bathroom designs to the next level of sophistication and style. Its array of stimulating, colour-based finishes will elevate any design theme while protecting and extending the life of the bathroom fittings.



ESSESS BATH FITTINGS

The Ess Ess range by Asian Paints is a whole new world of bathroom fittings and accessories, created with the idea of providing affordable and elegant bath experiences. Characterised by strong, durable, and reliable bath products, Ess Ess aims to offer long-lasting functionality and convenience every step of the way.



NEOCONTROL

A range of intuitive and innovative showers and water closets enabled with NeoControl technology. Designed especially for those who see luxury as a necessity.

BATHSENSE

Bathsense by Asian Paints brings to you a distinct range of bath products, designed with the understanding that every family member is unique. Characterised by its expert craftsmanship and a range of cutting-edge products, Bathsense promises to cater to every quirk that runs in the family.



CP fitting features

Sanware features



12 years warranty*



26 mm ³/₄th inch spindles ensures abundant flow even at lower pressures



Self-cleaning showers that auto-clean when water is switched off



Dual flow aerator that saves water with foam and shower flow option



Zero cost of servicing for parts under warranty



The Hydrophobic technology makes surfaces highly water repellent, resulting in higher durability under extreme water and environmental conditions



Basins are designed with greater depth to avoid water splashing out Anti-bacterial glaze ensures hygiene Thin rim basins give a sleek and minimalistic look



Rimless designs for easy cleaning



siphonic flushing and tornado flushing



Soft Push Flushing



a safe and hygienic experience.

Innovative flushing techniques like 4D flushing,

Click release UF seat cover ensures easier cleaning

The anti-bacterial coating is made to give you

UrbanVibes



Flat handle and comtemporary design

A symphony of effortless modernity and class, this collection is for those who love to make a statement without saying a word.





10 years warranty on CP fittings and ceramics



Chrome-plated health faucet



2 years warranty on seat cover



3 flow shower

Total Cost: ₹25,035





SA111 ECO LITE SHOWER ARM WITH FLANGE MRP: ₹500



OH201 4 INCHES OVERHEAD SHOWER, 3 FLOW MRP: ₹840



B2DV202 SINGLE LEVER CONCEALED DIVERTER BODY - HIGH FLOW (PUSH TYPE) MRP: ₹3,750



P3310 UPPER SINGLE LEVER CONCEALED DIVERTER 3-INLET PUSH COMPATIBLE WITH B2DV302 MRP: ₹1,000



Water Closet Area



OP-19-S ONE-PIECE CLOSET S TRAP - 230 MM 355X660X750 MRP: **₹11,000**



C232Y PURA LITE HEALTH FAUCET WITH PIPE &HOOK MRP: ₹1,050



AC706 TOILET PAPER HOLDER MRP: ₹790



P332 UPPER CONCEALED STOP COCK 15 MM & 20 MM SUITABLE FOR B2CC101, B2CC102 AND B2FC101 MRP: ₹480



Basin Area



P-101 PILLAR COCK (FF) MRP: **₹950**



WM-18-X WALL-MOUNTED BASIN 400X320X140 MRP: **₹1,250**



C-231K BOTTLE TRAP LITE SET WITH 5 INCHES AND 7 INCHES PIPE

MRP: **₹1,525**



AC-702 TOWEL RING MRP: ₹800

Total Cost: ₹7,190



P116 PLAIN SPOUT MRP: **₹1,100**

Total Cost: ₹13,320

Total Cost: ₹4,525

BoldCurves



Bold arch design with reflective curve

Fearless, audacious and unique, this theme is an ode to the adventurer within you.





10 years warranty on CP fittings and Ceramics



Chrome-plated health faucet



2 years warranty on seat cover



3 flow shower

Total Cost: ₹30,785





SA111 ECO LITE SHOWER ARM WITH FLANGE MRP: ₹500



OH203 4 INCHES OVERHEAD SHOWER, 3 FLOW MRP: ₹980



B2DV202 SINGLE LEVER CONCEALED DIVERTER BODY - HIGH FLOW (PUSH TYPE) MRP: ₹3,750



PT3310 UPPER SINGLE LEVER CONCEALED DIVERTER 3-INLET PUSH COMPATIBLE WITH B2DV302 MRP: ₹1,700



Water Closet Area



OP-35-S ONE-PIECE CLOSET S TRAP - 220 MM 355X670X725 MRP: **₹14,500**



C232Y PURA LITE HEALTH FAUCET WITH PIPE &HOOK MRP: ₹1,050



AC706 TOILET PAPER HOLDER MRP: ₹790



PT-04A ANGLE COCK WITH WALL FLANGE MRP: ₹910



Basin Area



PT-01 PILLAR COCK (FF) MRP: **₹1,200**



WM-28-X WALL-MOUNTED BASIN 400X320X140 MRP: **₹1,650**



C-231K BOTTLE TRAP LITE SET WITH 5 INCHES AND 7 INCHES PIPE

MRP: **₹1,525**



AC-702 TOWEL RING MRP: ₹800

Total Cost: ₹8,360



DE14 BATH TUB SPOUT WITH WALL FLANGE MRP: ₹1,430

Total Cost: ₹17,250

Total Cost: ₹5,175

FluidTribe



Exquisite designs with subtle curves

This extraordinary fusion of subtle curves and chic design is perfect for those who prefer to keep their elegance understated.





10 years warranty on CP fittings and ceramics



Siphonic and 4D flushing



2 years warranty on seat cover



Wall-mounted basin with full pedestal



Rub-it-clean health faucet



Self-cleaning shower



Total Cost: ₹44,185





SA102N ECO LITE SHOWER ARM WITH FLANGE MRP: ₹880



BHRF102 4 INCHES OVERHEAD SHOWER, 3 FLOW MRP: ₹3,300



B2DV202 SINGLE LEVER CONCEALED DIVERTER BODY - HIGH FLOW (PUSH TYPE) MRP: ₹3,750



INDV111U UPPER SINGLE LEVER CONCEALED DIVERTER 3-INLET PUSH COMPATIBLE WITH B2DV302 MRP: ₹1,950



Water Closet Area



OP-91-S ONE-PIECE CLOSET S TRAP - 220 MM 355X670X725 MRP: **₹19,000**



C232N PURA LITE HEALTH FAUCET WITH PIPE & HOOK MRP: ₹1,350



AC306 TOILET PAPER HOLDER MRP: ₹1,260



INAC101 ANGLE COCK WITH WALL FLANGE MRP: ₹1,400



Basin Area



INPC101 PILLAR COCK (FF) MRP: **₹2,000**



WM-25-X WALL-MOUNTED BASIN 400X320X140 MRP: **₹2,700**



BOTTLE TRAP LITE SET WITH 5 INCHES AND 7 INCHES PIPE MRP: ₹2,000



C-231K BOTTLE TRAP LITE SET WITH 5 INCHES AND 7 INCHES PIPE MRP: ₹1,525

Total Cost: ₹11,420



INSP101 BATH TUB SPOUT WITH WALL FLANGE MRP: ₹1,540

Total Cost: ₹23,010

Total Cost: ₹9,755



AC-302 TOWEL RING MRP: ₹1,530

StreamCraft



Contemporary elliptical design

Watch the drama unfold as elegant clean lines and smooth curves create a calming and inviting aura in any bath space.



10 years warranty on CP fittings and ceramics



Rub-it-clean health faucet



Thin rim basin with greater depth



Sleek and modern cistern plates



Wall-hung with rimless technology



9 inches slim shower



Total Cost: ₹47,930





SA107N 18" RFS ARM ROUND MRP: **₹1,750**



RF209 30.4 CM RFS ROUND W/O ARM [12] MRP: **₹6,000**



B2DV202 SINGLE LEVER CONCEALED DIVERTER BODY - HIGH FLOW (PUSH TYPE) MRP: ₹3,750



ELDV202U SLCD UPPER HIGH FLOW COMPATIBLE WITH B2DV201 AND B2DV202 MRP: ₹2,300



Water Closet Area



WH-32-P WALL-HUNG CLOSET WITH PP SEAT COVER 365X520X365 MRP: **₹8,500**



BS-PL-11 CHROME ROUND BUTTON MRP: ₹1,500



BS-PN-01 CONCEALED CISTERN WITHOUT FRAME MRP: ₹4,900



C232N PURA NXT HEALTH FAUCET WITH RUB-IT CLEAN FEATURE MRP: ₹1,350



Basin Area



ELBM102 SINGLE LEVER BASIN MIXER WITHOUT POP-UP WASTE SYSTEM MRP: ₹6,500



TT-23-X TABLE TOP BASIN 570X400X130 MRP: **₹4,000**



AC-302 TOWEL RING MRP: ₹1,530

Total Cost: ₹16,820



ELSP101 BTS WITH WF MRP: **₹1,760**



AC303 SOAP DISH MRP: ₹1,260

Total Cost: ₹19,080



AC306 TOILET PAPER HOLDER MRP: ₹1,260



ELAC101 ANGLE COCK WITH WF MRP: ₹1,570

Total Cost: ₹12,030

AquaCharm



Geometric hexagonal design with beveled edges

Elevate the stylish accent of your bath space with this unique blend of sleek and contemporary geometric motifs.





12 years warranty on CP fittings



Wall-hung with rimless technology



10 years warranty on ceramics



Rub-it-clean health faucet



2 years warranty on seat cover



Self-cleaning shower

UF seat cover



Total Cost: ₹56,460





BHRF102 RECTANGULAR SELF-CLEANING HEAD SHOWER MRP: ₹3,300



B2DV202 SINGLE LEVER CONCEALED DIVERTER BODY - HIGH FLOW (PUSH TYPE) MRP: ₹3,750



OBDV202U SLCD UPPER HIGH FLOW COMPATIBLE WITH B2DV201 AND B2DV202 MRP: ₹3,100



OBSP102 BTS WITH BUTTON ATT MRP: ₹2,970



Water Closet Area



WH-39-UF
WALL-HUNG CLOSET
 365X470X370
MRP: ₹13,000



PURA NXT HEALTH FAUCET WITH RUB-IT CLEAN FEATURE MRP: **₹1,350**



HXTP101 TOILET PAPER HOLDER MRP: ₹2,250



OBAC101 ANGLE COCK WITH WF MRP: ₹1,840



Basin Area



OBPC102 PILLAR COCK EXTENDED LENGTH OF SPOUT : 6.6" HEIGHT OF AERATOR : 8.4" MRP: ₹5,500



TT-35-X TABLE TOP BASIN 390X390X135 MRP: ₹4,500



HXTW501 TOWEL BRACKET MRP: ₹2,500

Total Cost: ₹19,120



HXSD101 SOAP DISH MRP: ₹2,000



RSTS301 HAND SHOWER HALO WITH SPRAY FLOW MRP: ₹4,000

Total Cost: ₹24,840



BS-PL-12 CHROME SQUARE BUTTON MRP: ₹1,500



BS-PN-01 CONCEALED CISTERN WITHOUT FRAME MRP: ₹4,900

Total Cost: ₹12,500

GoldLeaf



A fusion of gold and white

Soak in the sophistication of serene whites and mystical golds in a bath space that will mesmerize you with its distinctly shaped handles and designs.





12 years warranty on PVD coating



Thin rim rectangular basin



Blind installation



UF seat cover



Matching accessories

Total Cost: ₹1,02,250





RSSA715 GOLD RAINFALL SHOWER ROUND ARM 15 INCHES MRP: ₹1,600



RSRF701 GOLD ROUND RAINFALL SHOWER (ABS) 9 INCHES MRP: ₹7,000



GRDV202 SINGLE LEVER CONCEALED DIVERTER BODY MRP: ₹5,000



GRDV202U UPPER PARTS FOR SINGLE LEVER CONCEALED DIVERTER COMPATIBLE WITH GRDV202

MRP: **₹9,000**



Water Closet Area





BS-CC-B1 CONCEALED CISTERN WITHOUT FRAME MRP: ₹4,900



BS-FG-01 FRENCH GOLD SQUARE PLATE MRP: ₹2,800



GDC232N GOLD HF PURANXT MRP: ₹5,000



Basin Area



GRBM103 SINGLE LEVER WASH BASIN MIXER WITH EXTENDED BODY LENGTH OF SPOUT : 6.2" HEIGHT OF AERATOR : 10.9" MRP: ₹21,000



TT-44-X TABLE TOP BASIN 610X350X115 MRP: **₹9,000**



GDAC302 TOWEL RING MRP: **₹3,050**



GDAC304 TUMBLER HOLDER MRP: ₹2,500

Total Cost: ₹31,600



GRSP101 BATH SPOUT MRP: **₹6,500**



GDAC303 SOAP DISH MRP: **₹2,500**

Total Cost: ₹35,100



GDAC306 TOILET PAPER HOLDER MRP: ₹2,600



REAC701 ROUND ANGLE COCK - GOLD MRP: ₹800

Total Cost: ₹35,550

ColourRapture





Liven up your bath space with a splash of colour, tasteful designs and long-lasting beauty.

POWERED BY







25 years warranty on surface coating



Thin rim basin with greater depth



Premium matte finish



Anti-corrosion coating to prevent hard water scaling



Rub-it-clean health faucet



Self-cleaning shower





6 colour options to choose from

Total Cost: ₹1,11,800





MBBHRF102 9 INCH OHS SQUARE MATTE BLACK MRP: **₹6,000**



MBSA106N 15" RFS ARM SQUARE BLACK MRP: **₹3,900**



MBB2DV202 BODY ROYALE INSPIRE SLCD HF BLACK MRP: **₹5,500**



MBMYDV111U DIVERTER UPPER HF & REG PUSH BLACK MRP: **₹4,500**



MBMYSP102



Water Closet Area



WH-70-BLK WALL-HUNG RIMLESS 530X370X360 MM MRP: **₹32,500**



MBC232N HEALTH FAUCET MATTE BLACK MRP: **₹2,900**



MBAC306 TOILET PAPER HOLDER MRP: ₹2,950



MBMYAC101 ANGLE COCK WITH WF BLACK MRP: **₹3,000**



Basin Area



MBMYBM102 SLBM EB BLACK MRP: **₹14,050**



TT-73-BLK TABLE TOP RECTANGULAR LARGE 610 X 345 X 110 MM MRP: **₹12,500**



MBAC304 TUMBLER HOLDER MRP: ₹2,500



MBAC302 TOWEL RING MRP: **₹3,050**

Total Cost: ₹32,150



BUTTON SPOUT BLACK MRP: **₹5,350**



MBAC303 SOAP DISH MRP: **₹2,500**



MBBHTS102 4.5 INCH HS SQUARE MATTE BLACK MRP: **₹4,400**

Total Cost: ₹47,550



BS-MB-01 BLACK SQUARE PLATE MRP: **₹1,300**



BS-CC-B1 CONCEALED CISTERN WITHOUT FRAME MRP: **₹4,900**

Total Cost: ₹32,100

BathIntelligence



Cutting-edge technology

Time travel into the future with new-age, tech-enabled and intuitively designed bath fittings that are crafted to cater to your every whim.





Shower with rain and mist flow



Smart water closet with remote control



Intuitive thermostatic diverter with temperature control



Automatic opening and closing of seat cover



Safe and innovative products



Foot sensor flushing



Multiple showering options



LED display screen

Total Cost: ₹2,61,490





BSCS101 STAINLESS STEEL CEILING SHOWER WITH TWO-FLOW FUNCTION MRP: ₹34,000



BSTU102 UPPER NEOCONTROL THERMOSTATIC MRP: ₹20,000



BSTB102 BODY NEOCONTROL THERMOSTATIC MRP: ₹45,000



BSBJ402 BRASS BODY SHOWER SQUARE 54x54 MM DUAL FLOW (MIST AND RAIN) MRP: **₹4,250**



Water Closet Area



SWC02 SMART WATER CLOSET 400X510X540 300 MM S TRAP MRP: **₹1,40,000**



S2TP101 TOILET PAPER HOLDER MRP: ₹1,900



MAAC101N ANGLE COCK WITH WF MRP: ₹1,840



Basin Area



BABU101S UPPER SLCD FOR BASIN SPOUT MRP: ₹4,500



Total Cost: ₹1,03,250

Total Cost: ₹1,43,740

Total Cost: ₹14,500

ISO Certified







After-Sales Service Process Certified with ISO 9001:2015 Standard Quality Management System



*As per Asian Paints warranty policy.

Toll-free Number: 1800-266-2079 Website: bathsense.asianpaints.com



Prestigious Certifications

VERITAS

To validate the standards we maintain, the Asian Paints Bath Division's After-sales service is certified by ISO 9001:2015.



It is also a certified member of the Indian Green Buildings Council - a community of entities in the construction industry with a commitment towards maximum water conservation through the manufacturing of water-saving products.



The Asian Paints Bath Division has acquired 'Water Efficient Products-India' (WEP-I) and 'Green' certification for 69 products from IAPMO (The International Association of Plumbing and Mechanical Officials). The products have been awarded the highest possible '3 star' rating, qualifying them to be supplied to IGBC Platinum rated buildings.

Landmark Projects

Residential Complexes:

Ideal Group - Kolkata ATS builders - Delhi **Omaxe** - Sonipat Max Housing - Delhi Saha Group - Delhi DS Max - Bangalore Jamals - Chennai Pragyna River Bridge Developers - AP Akshya Homes - TN Virgo Realtors Ltd. - TN Raheja Developers - Mumbai Akar Realty - Mumbai Geometrix Silver Crest - Mumbai Bliss by Unique Developers - Pune Parsvnath Exotica - Gurgaon Bridge County - Andhra Pradesh Royal Mindz Infra - Andhra Pradesh Parsvnath Regalia - Ghaziabad

Hotels & Resorts:

Fortune Acron Regina - Goa Lemon Tree Hotel - Delhi Hotel Isabel Palace - Khajuraho Tangerine Resort - Goa Regenta Inn by Royal Orchids - Bengaluru

Health Care Institutions:

WBMSCL Hospitals - Kolkata Fortis Hospital - Kangra Patanjali Yogpeeth - Haridwar

Government Buildings:

Bihar Vidhan Sabha - Patna Haryana Housing Board - Faridabad Governor House - Shimla

Educational Institutions:

Chandigarh University - Mohali Punjab Technical University - Kapurthala Thapar University - Patiala GGS Indraprastha University - Delhi JIPMER - Puducherry UPES - Dehradun NSIT - Bihta, Patna

Corporate Houses:

NCC - UP Reliance - Mumbai J&K Bank - Srinagar

Warranty Details

Asian Paints Limited ("Company") products mentioned in the below table used in residential and non-residential segments (as specified in conditions of usage) are warranted to be free of defects in the material and workmanship for the period set forth in the warranty coverage table as detailed below, commencing from the date of sale of Asian Paints Limited Faucet products to the original purchaser subject to certain terms and conditions as appearing hereinafter.

Products	Residential	Commercial
Faucets And Upper Parts Of Concealed Bodies	10 (12 For Ap Royale)	7
Concealed Bodies (Other Than Flush Valve), Shower Arms, Bottle Traps,waste Coupling	12	7
Flush Valves (Essess)	3	2
Flush Valves (AP Bath Essentials)	10	7
Showers	3	2
Accessories	3 (5 For Ap Royale)	2
Health Faucets	3	2
Extension Nipples	12	7
Kitchen Sinks (Deep Drawns As Well As Handmade Sinks)	25	12
Quartz Kitchen Sinks	5	3
Thermostatic Diverters	12	7
Auto-close Taps	5 (1 For Essess)	1
Sensors Ano Electrical Equipment In Faucets	1 (2 For Bathsense)	1
Vanities#	2	1
Connection Hoses	1	1
Project Angle Cock: ABS Handle	5	3
Canvas Fittings -PTFE Coating Only	25	7
Canvas Fittings -PVD Coatingonly	12	7
Ceramics	10	5
PP Seat Covers***	2	1
UF Seat Covers***	5	2
Seat Cover Cartridges And Flush Fittings For Ceramics	2	1
Concealed Cistern Body (Tank)	10	5
Exposed (PVC) Cistern Body (Tank)	2	1
Concealed Cistern Internal Parts-drain valve, fill valve, angle cock*	5	1
Exposed (PVC) Cistern Internal Parts*	2	1
Concealed Cistern Plates**	5	2
Sensors And Electronics Systems In Ceramics	1	1

*Drain Valve, Fill Valve, Angle Cock etc. in case of both concealed and exposed cisterns.

** Applicable to finish and plating, functional warranty same as Cistern Body.

*** Does not cover cartridges and functional components, and colour fading.

*Applies to the Wooden Cabinets and Doors, functional warranty for hardware as specified.

Conditions of Usage

- 1. This warranty is valid only if the product (other than Ceramics) is used under the specified Limits of water conditions listed as below
- Pressure between 0.5 and 5 bar
- Total Dissolved Solids: Below 850 PPM
- Total hardness: Below 400 PPM
- pH: between 6.5 and 8.5
- Total Suspended Solids: Below 30 mg/L
- 2. For Ceramics.
- the recommended flushing system for Wall hung is Concealed Cisterns and EWC is PVC Cisterns. If any other flushing system like Flush Valve is used, the recommended working pressure is >=2 bar.
- For flush tank of One piece closets, minimum water level should be set at 6 liters
- Improper flushing caused due to flushing system or pressure not as per recommendations not covered under warranty

3.In addition to the generic conditions as in '1' above, the following additional conditions apply to specific products 3a.Showers:

- Product replacement claims caused by Nozzle blockage due to deposition shall not be covered under warranty (other than in case of self-cleaning showers)
- Warranty will be valid only if the shower is used with flow restrictor provided with the product

3b. Health Faucet: Bursting of the hose pipe is not covered under warranty 3c. Sensor Based Products:

- Warranty is limited to manufacturing defects
- Warranty does not cover damages to the product due to Voltage fluctuations, Water ingress due to improper installation/handling etc.
- Change of battery in case of products with DC supply is not covered under warranty 3d. Extension Nipples:
- Warranty is valid only if the product is maintained in the original dimensions and surface condition in which it was supplied in. • Length of the nipple to be used should be selected in accordance with the installation requirements.
- Thread of the nipple should be connected directly to the thread of the pipe/product that it is used with, and no change to be made to the original dimensions. Any changes to the product like Cutting of thread will void the warranty.

3e. Waste Couplings:

- Only damage to the thread or breakage is covered under warranty provided the product is installed in the original dimensions. Any changes to the product like Cutting of thread will void the warranty
- Deposition /discoloration occurring during usage not covered under warranty 3f. Sinks
- Warranty applies to Sink Body in Stainless steel for any manufacturing defects and rusting
- Warranty does not apply to chip-off or fading of protective coating on under-surface of sink body.
- Warranty does not cover defects or damage caused by use of acids, abrasives, improper cleaning and lack of maintenance, mechanical damage caused during installation or usage, and scratches/dents caused by normal wear and tear
- Sink body comes with protective lamination on top surface, to be peeled off before use only after any construction work is completed
- 4.Upper Parts of Concealed Bodies: Warranty shall be void if Upper parts are not installed with the concealed body of the same make.
- 5.Ceramics and Flush fittings: Warranty will not cover below
- Colour fading due to cleaning with chemicals other than recommended cleaning agents like Viroprotek or equivalent reputed brands
- Problems arising in push buttons due to use of harsh cleaning agents (only soap water with dry cloth to be used for cleaning) • Problems arising due to use of Cleaning agents on Plastic parts like seat covers
- Problems arising due to debris and other impurities present in the water, above the specified limits of TSS as above
- Inadequate Flushing in case of Siphonic closets if the length of the outlet connection pipe is higher than 6 meters
- Flush valve if used along with rimless wall hungs, this can lead to Splashing issues and will not be covered under warranty

6.Pressure Reducer is recommended for usage in the line when installing cisterns and flushing systems to limit the pressure to the specified conditions as above.

7. Seat Covers:

- Problems occurring in hydraulic function, hinges etc. on account of jets installed and application of force for closing in case of soft-close seat covers not covered under warranty.
- Seat covers should be cleaned only with mild soap and water. Cleaning agents recommended for use of cleaning ceramics and tiles are not suitable for seat covers and can result in damage of the surface.
- Colour fading due to use of cleaning agents on Seat Covers not covered under warranty.

Parts Excluded from Warranty

1.Aerator used at the outlet of the faucet is a plastic part and replacement of the same is not covered under warranty.

2.Service cost for cleaning/replacement of aerator in case the water conditions are not as per specified limits will need to be borne by the consumer.

3.Rubber parts except those which are internal to the spindle/cartridge/piston/flush fitting are not covered under warranty. 4.In case of Sinks, Waste/Drain coupling (consisting of ABS components) and Rubber parts are not covered under warranty.

Terms and Conditions

- 1.The warranty shall commence from the date of purchase as per invoice. The customer needs to register the warranty with the Company either by contacting its Toll-free Helpline Number 1800-266-2079 or by logging into the website bathsense.asianpaints.com and furnishing all the purchase and personal details as requested by the Company. Alternatively, please contact the dealer from where the purchase has been made, to register the warranty. For the warranty to be valid, its registration needs to be done within 15 (fifteen) days from the date of the purchase of the product.
- 2. This warranty will be effective only if the proof of purchase (i.e. original GST invoice/receipt) and /or Warranty registration document is provided with all warranty claims or requests.

3. CLAIMS AND REPAIRS

a.For the purpose of claiming warranty, customer will have to share the registered warranty number or proof of purchase and in absence of the same the company will not be held liable for any warranty claim.

b.Customer shall forthwith notify the Company of the claim providing full details thereof and shall set out the basis on which it believes that the company is liable in terms of the warranty. Company shall appoint authorized personnel to visit the site and assess whether the issue / product falls within the purview of the warranty. The warranty shall be void in case the customer or any third party other than the authorized personnel performs any repairs to or removes or otherwise tampers with any product, prior to such visit by the authorized personnel

- 4.After the Warranty period has lapsed, both the Product & Spare cost and Service Cost will be payable by the consumer
- 5.The company shall make its best endeavor to provide onsite warranty services but due to unavoidable/exceptional circumstances the product may be required for offsite inspection at Company's service center/Service Centre of company's authorized service associate.
- 6.The Company and its Authorized Service Franchisee will make unit repairs or replacements under this warranty within a reasonable period, as determined by the Company or its Authorized Service Franchisee performing the said repair or replacement.
- 7.It is at the option of Company to remedy any defects by repairing or replacing the products of comparable value. However, this warranty shall not apply to the parts there of. Under no circumstances shall claims for refund be accepted under this Warranty.
- 8. The Company will not be held responsible for any defects or damages that may be arising from transportation, or due to improper installation alteration, accidents, misuse, or lack of proper maintenance.
- 9. This warranty does not include payment of and responsibility for any duty, including GST and other central taxes, state taxes or other local taxes as assessed to the parts supplied or repaired during the warranty period.

- 10. The warranty period will start from the date of invoice and shall automatically stand terminated upon the expiry of the requisite warranty period even if the said product has not been installed after purchase or has not been in the use for any part or whole of the warranty period for any reason whatsoever.
- 11. The warranty period shall not start afresh after settlement of the claim.
- 12. In case of products which are discontinued by the Company and the product to be replaced due to agreed defects is still under warranty, the company will have the discretion to provide another product which is equivalent in terms of commercial value.
- 13. In the event of any repairs/replacement of any parts of the Product, this warranty shall thereafter continue and remain in force only for the unexpired period of the original warranty of the Product. Any time consumed for the repair/replacement of parts including transit of the Product or its parts or any period during which the Product has not been used whether under warranty or otherwise shall not be excluded from the warranty period and no extension of the warranty period will be granted.
- 14. This warranty is not valid or effective if the unit/Products are not installed according to the instruction manual or procedure laid down by the Company and the company shall not liable for any damage out of faulty installation.
- 15. Improper handling of the Products automatically terminates and nullifies this warranty. This warranty does not cover problems arising from insufficient water pressure, excessive water impurities/hardness beyond the norms of water as specified in this document or improper care and cleaning. Improper care and cleaning will void the warranty.

16. Company is not responsible for labour charges, installation or other incidental or consequential costs

- 17. The Company is not responsible for the cost of removal, return and/or reinstallation of the Product, except cases where Product replacement is established as necessary to resolve the complaint under warranty and carried out by company appointed technician. The company is also not liable to pay for any civil or construction work required during installation of new products or replacement / repairs of old products.
- 18. In the event of non-availability of product, components, or parts due to any reason whatsoever, neither Company not its Authorized Service Franchisee or the Dealer will be held responsible or liable for any delay that may be caused to service/repair/replacement of the product. In the event of identical model or color/color combination is not available for replacement, the Company or its Authorized Service Franchisee or its dealer will replace the definitive / available Product, at its sole discretion, with an equivalent/identical model or color.
- 19. The company will, at its best endeavor, make an effort to carry out repairs at the earliest within responsible period. However, the company is under no obligation to do so in a specified period.
- 20. Warranty does not cover claims for damage caused to product(s) during transportation or installation
- 21. The company at its own discretion can decide to rectify the defect with or without replacement of the parts or product.
- 22. This warranty does not cover any accessories external to the product.
- 23. After completion of warranty period, in case any defect, standard part charges will be charged from customer as per prevailing rates of the company including of any applicable /incidental charges. This will be applicable even if the product is under warranty but is used in a way other than the specified conditions of usage in this document
- 24. The Company will not be held responsible or liable for any special, indirect or consequential damages due to the defective product, or due to defects of any component or part thereof. However, under any circumstance whatsoever the total liability of the Company shall not exceed to actual purchase price of the Product.
- 25. EXCLUSIONS: This warranty will cover only manufacturing defects as mentioned in this document and will not cover any other defects, damages or loss arising out of factors/circumstances out of control of the Company, including but not limited to:
- Damages caused due to mishandling of the product, incorrect installation of product /spares/accessories or if installation is not as indicated in the user manual; product is not maintained as per recommended practices for care; maintenance/repair carried out by third parties other than authorized personnel; spare parts used are not of our make; connecting, bending, or damages to product during installation
- Use of any product in a manner inconsistent with the product instructions and/or installation manual or for any purpose other than as mentioned in the document.
- Improper installation of product or any other components used in installation

- Natural calamities such as earthquakes, cyclones etc.
- Acts of God
- Abuse or negligence by the customer
- Damage or loss resulting from normal and customary wear and tear, such as gloss reduction, scratching or fading over time due to use or cleaning
- Improper cleaning or cleaning with coarse cloth or cleaning practices including but not limited to the use of bleach, alkali, acid cleaners, dry (powder) cleaners or any other abrasive cleaners or the use of metal or nylon scrubbers.
- Fading of material due to sun or chemical exposure
- Damage due to exposure to acids, chemicals, harsh cleaners like phenyls, etc. or use of excessive force
- Damage to the outer finish or coating of the faucets or showers caused due to exposure to acid fumes arising when the tiles or floors in the bathroom are cleaned with cleaning agents which contain acids or chemicals. This can cause a green colour on the products which is a result of the brass alloy (material of construction of the faucet) reacting with these acids
- If the site condition, where the product is installed does not conform to the recommended operating conditions of products
- Defects caused by improper use, as determined by the authorized service personnel
- Damage to the product or any part/s during transportation.
- 26. Force Majeure: The Company shall not be responsible for any failure to perform or for any delay in performance of the terms of this warranty where the failure or delay is due to Force Majeure events/ acts of God which shall include but not be limited to any acts of natural disaster, public enemy, war, riot, act of terrorism, embargo, explosion, sabotage, flood, pandemic, epidemic or any other public health emergency, lockdowns imposed by Municipal Authorities, State or Central Governments, from whatever cause arising; enactment, promulgation or issuance of any laws, regulations, orders or decrees of any competent governmental, regulatory or judicial authority ("Force Majeure Event"). The Company shall however, perform its agreed obligations as soon as reasonably practicable following removal of the cause of the force majeure and/or its effects
- 27. Limitation of Liability: Under no circumstance shall the total liability of the Company exceed to actual purchase price of the product.
- 28. If any dispute arises between the Company and the customer, in respect of this warranty, neither shall commence any court or arbitration proceedings relating to the dispute unless they have first complied through mediation process. In case of any disputes, the same is subject to the exclusive jurisdiction of the courts of Mumbai

For feedback/complaints, write to us at Asian Paints Ltd, Asian Paints house, 6A, Shantinagar, Santacruz (E), Mumbai - 400 055, India or call 1800-266-2079 or email bathsense.assure@asianpaints.com.



To get in touch with us or to simply know more, do visit our website by scanning the QR code. (www.bathsense.asianpaints.com)