



Kitchen

User Manual

Warranty & Service details

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Welcome to the Sleek family...

Sleek is all about great beginnings. We welcome you to the family of India's most loved kitchen brand. By choosing Sleek kitchen for your home, you have given us a chance to become a part of your family.

Sleek stands for exceptional quality, experienced craftsmanship and an efficient custom-designed kitchen. Our service manual has been outlined to give you complete knowledge on your Sleek kitchen. It also offers tips on storage, cleaning and maintenance, answers some of your basic queries and helps you make the most of your kitchen.

Our customer service specialists are always more than willing to assist in case you need any clarifications.

**Thank You
The Sleek Team**

Kitchen service: 1800 2120 500 (9.30am to 6.30pm - Mon to Fri) or
write us on service@sleekworld.com.

Taking care for your kitchen accessories

Cleaning your Sleek kitchen accessories is really easy. Follow these methods and tips to keep your kitchen accessories spotlessly clean.

Cleaning Method

A soft damp cotton cloth is usually sufficient to clean your accessories. If more thorough cleaning is required use one of the following cleaning solutions.

- A fresh solution of dish washing liquid mixed with warm water.
- A mild all purpose cleaner not containing ammonia / silicon /chlorine and table salt.

After cleaning, wipe all surfaces with a clean damp cloth and dry immediately with another soft, clean cloth.



Spills and Splatters

Clean spills and splatters immediately since prolonged exposure to spillage of foods, water, oil and other wet liquid can be unhygienic.



Regular Dusting

When cleaning your kitchen accessories use a clean, soft cotton cloth for regular dusting.



Avoid Moisture Damage

Moisture gets formed on kitchen cabinets when not used for longer durations causing damage to your cabinets. Always keep the surface dry and clean by wiping it regularly with a soft cloth. Avoid draping damp cloth / dish towels over the cabinet doors.



Taking care for your kitchen appliances

Besides taking up an Annual Cleaning Contract for your kitchen appliances, these basic care and maintenance tips will help keep them trouble-free.

Microwave Oven

After heavy usage, your kitchen oven / microwave will need to be wiped down. This removes any food particles that might have splashed on the walls before they get a chance to harden and become difficult to remove. This should be done after the main power has been switched off.



Kitchen Chimney

Heavy sessions of cooking can result in sticky residue of oil or grease particles on the chimney. Those with detachable oil collectors or mesh filters can be washed by hand or can be put in dish-washers for a quick rinse. We need to clean the aluminum filter, maximum every 15 days.



Kitchen Hobs / Cooktops

Spillage on hobs/cooktops is common. Stains can be prevented if these are cleaned immediately after cooking. Stove tops with detachable grills can be easily removed and the surface cleaned with a combination of mild liquid cleaners and a damp cloth. For tempered glass hobs, you can use sponge and water.



Cleanliness and maintenance

In a busy household, kitchens are the most used. Modular surfaces, floors and even appliances will gather dust and grime, if not cleaned regularly. Follow these basic tips for a clean and long-lasting modular kitchen.

Do's

Clean the modular cabinets and shutters with a soft dry cloth at least once a week.



Backsplash tiles can be sprayed with mild soap water and cleaned to prevent formation of bacteria.



Handles need to be cleaned with a damp cloth to prevent accumulation of cooking grime.



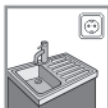
Kitchen sinks should be cleaned and dried once you have finished washing the dishes.



Kitchen appliances like hobs and chimneys also need to be cleaned to avoid clogging the filters and automatic ignition components.



Ensure electrical sockets are away from the sink or wash area.



Don'ts

Never use harsh chemicals or strong scrubbers to clean cabinet doors and surfaces. Not only will this discolour the modular surface but it will also leave behind scratches.



Do not overload the drawers, over and above their weight capacity. Leaning on them or pushing them sideways can loosen their alignment and destabilize the drawers.



Never keep wet pots and pans back in your modular drawers and cabinets. They can dampen the interiors leading to rise of bacteria and discolouration of the components.



Do not forget to clean food spillage from modular surfaces to avoid stains. Leaving them to clean later on will allow the chemical components in your food to penetrate the modular surface.



Avoid making high steam based food items on the glass hobs like Dalbati (Rajasthani Preparation)

Tips to increase the life of your kitchen

Some wear and tear is natural as you use your Sleek kitchen everyday. However by keeping a regular schedule of cleaning and servicing, you can prolong the life of your kitchen and have it looking bright, fresh and fully functional for a long time. Follow these quick and simple tips to ensure your kitchen is in top shape.

Light but regular cleaning of cabinets, shutters, doors and handles mean that dust and grime will not have a chance to settle on them easily.



Weekly cleaning of your appliances, kitchen accessories and wire baskets will help you maintain a fresh kitchen.



Keep your kitchen sink area clean, rinse out your soap dispensers, check for leakages and finally wipe down the area for a setting that is free of bacteria.



Mopping the floor will keep it non-slippery and grime-free for a long time making it a safe area for your family to be in.



Kitchen warranty*

Kitchen 10 years limited product warranty*

Terms & Conditions

1. This warranty is applicable only for kitchens sold by Sleek International Pvt. Ltd. ("Sleek") or its authorized dealers, and the kitchen installation has been supervised by Sleek's authorized representatives.
2. Sleek kitchens sold by Sleek or its authorized dealers, customer would be entitled for free service within 4 months. Later, service will be given on call (from customer) in case they have any issues in the kitchen for the next 8 months. However, in cities where Sleek does not have an authorized service franchisee, the actual travel cost shall be borne by the customer.
3. The warranty will not be valid until the kitchen has been paid in full.
4. Customer must produce Sleek or its authorised dealer's sale invoice copy of the products, user manual having warranty details for which replacement is required to Sleek in order to avail of this warranty.
5. White Ants/Termites issues will not be considered under warranty given.
6. The "10 years warranty" is not applicable on some of the components, as specified below.
7. The warranty covers against defects in materials and workmanship of sleek supplied products (viz. shutters and cabinets, accessories, appliances and hardware). This warranty does not cover any causes of damage or malfunction caused by misuse, abuse, accident, modification, improper installation, unauthorized repair, usage of wrong cleaning products or methods, usage in a corrosive environment or at abnormal temperatures usage for non-domestic purposes, damage in transit during any movement of the products done by the customer, damage/decay caused by vermin & insects, damage or rusting due to dampness, water seepage or poor civil construction at site, damage caused by acts of God such as flood, earthquakes, lightening, fire etc. or unusual or other than customary wear and tear.
8. The warranty is not applicable on any components installed as part of the kitchen which are not supplied by Sleek.

9. When choosing a colour or finish, you must remember that samples only offer a general indication of the design, drawing, aesthetics, colour and finish. There is no guarantee that the samples are an exact replica and they may vary slightly from the kitchen or components installed.

10. The warranty is not applicable if the kitchen has been moved from the original place of installation without prior approval of Sleek.

11. For accessories (stainless steel wire baskets and related products of grade SS 304), the warranty extends to manufacturing defects as well as rusting.

12. For Grass® and other hardware supplied (hinges, channels etc.), the 5 year warranty extends to manufacturing defects, while for rusting the warranty is restricted to 2 years.

13. For appliances, the warranty shall be restricted to 1 year against manufacturing defects, except to the chimney motors which carry a 5 year warranty against manufacturing defects. Further, appliance warranty is qualified as below :-

- The valid warranty card has to be produced to the authorized and designated Service Technician or Service Centre;
- The warranty extends to all parts against manufacturing defects except glass, bulbs, consumable parts, electrical cords, plugs, pipes and fittings used for installation of the appliances;
- The warranty excludes any damage to the surface paint or finish of the appliance, or rusting of parts that happens due to normal usage of the product;
- The warranty is void in case the unit is installed, tampered, repaired or serviced by a person other than Sleek's authorized service representative, there is a failure to follow instructions in operation, misuse or negligence in use of the appliance as mentioned in the appliance's instruction manual, the recommended periodic maintenance is not done, any modifications or structural changes are made to the appliance, the appliance is not used as per the operating standards for the product, or the appliance is not used in normal domestic operations (usually not more than 5 hours a day). The

customer is requested to read the appliance instruction manual before usage of the appliance;

- The warranty does not cover damage to the appliance / failure caused due to abnormalities in the power supply or the appliance is left in a corrosive or acidic atmosphere as in a freshly painted room, etc. or the appliance comes in contact with harmful chemicals.

14. This warranty specifically does not include costs of shipping and handling fees, removal of the defective product or installation of the replacement. These shall be charged based on policies currently in effect at the time of replacement. If the defective product has been discontinued, Sleek reserves the right to replace the defective product with a comparable product currently manufactured. There is no guarantee of full interchangeability offered.

15. Whether the defective products or components are to be replaced or repaired shall be left to the sole discretion of Sleek. In case of replacement of a product or component, the defective product or component removed from the kitchen shall become the property of Sleek.

16. In no event shall Sleek be liable for any loss of revenue or profits, loss of use of equipment, or other consequential or incidental damages resulting from the use, installation, performance, or failure of its products. Sleek is not liable for any damages or physical injury arising out of improper use, modification, alteration, unauthorized use, or poor maintenance of the product. The products should not be used by children under the age of 15 years.

17. In no event shall Sleek's liability under any contract exceed in any manner the value of the products sold or supplied.

18. The Customer's maximum remedy under this warranty would be the repair and replacement of any defective part or component.

19. Sleek shall attempt to replace, repair or service products and components covered by this warranty within reasonable time of receipt of the complaint. However, Sleek does not undertake to bear any responsibility for delays in complaint resolution.

20. This warranty is not transferrable.

21. The terms and conditions of this warranty are subject to change without notice at the discretion of Sleek.

22. Any dispute relating to this warranty is subject to jurisdiction of Courts located in Mumbai, India only.

23. If kitchen/wardrobe material is not installed within 30days from invoice/delivery date then manufacturing warranty will be lapsed.



*Conditions apply

Kitchen service

Our qualified professional will check the functionality of hardware, fittings and alignment of kitchen.

Kitchen Service Charges (₹)	
1	To resolve minor issue (for above warranty) Visit Charges ₹ 500/-
2	Full kitchen service charges ₹ 700/-
3	Installation Charges A) Small Hardware ₹ 500/- B) Kitchen material (Cabinet, Shutter, etc) ₹ 2000/- per day

Terms & Conditions

- All above rates are inclusive of taxes.
- Spares & material are subject to availability.
- Kindly verify the prices of loose spares from the price list available with the technicians.
- Cheque should be in favour of "Sleek International Pvt. Ltd." & would be valid, subject to realization of cheque.
- Warranty will be null & void if installation done by other than company technician.
- For any query please call us on
Kitchen service: 1800 2120 500 (9.30am to 6.30pm - Mon to Fri) or write us on service@sleekworld.com.

Annual cleaning contract (ACC) for appliances

(Applicable only in Mumbai)

The Appliance Cleaning Contract includes servicing of your Sleek Appliances (as per the scheme chosen). Choosing the ACC will ensure that all your Sleek kitchen appliances are working in top condition all the time.



Scheme	Actual Amount	Description
A	₹ 1500	3 Cleanings per annum on Hob
B	₹ 2000	3 Cleanings per annum on Chimney +
C	₹ 3000	3 Cleanings per annum on Chimney + Hob
D	₹ 3500	3 Cleanings per annum on Chimney + Hob + Oven or Microwave
E	₹ 4000	3 Cleanings per annum on Chimney + Hob + Oven + Microwave

Terms & Conditions

- Above schemes are currently available in Mumbai only.
- Scheme is applicable on individual product only.
- All above rates are inclusive of taxes.
- Spares are subject to availability and on chargeable basis.
- Consumables will be charged extra like battery, charcoal filter, gasket, glass, bulb, etc.
- Normal wear and tear not covered in ACC.
- Rates are subject to change without prior notice.
- For any query please call us on

Appliances service: 1800 2120 500 (9.30am to 6.30pm – Mon to Fri) or write us on service@sleekworld.com.

asianpaints

Assure



SLEEK INTERNATIONAL PVT. LTD.

For kitchen & appliances service call: 1800 2120 500 (9.30am to 6.30pm) – Mon to Fri.
service@sleekworld.com | www.sleekworld.com.

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